



# QUALITY POLICY

Q1 Aviation will constantly provide high quality services to its customers by:

- meeting or exceeding the requirements and expectations of customers
- flawlessly executing all processes in the organization
- continually improving the effectiveness and efficiency of quality management system and its processes
- constantly enhancing customer satisfaction in all aspects of business
- always adhering to established delivery schedule
- creating a value to the customers by providing the optimal balance of quality and competitive price
- building the quality culture in the organization that will enable all employees to perform their job right all the time
- complying with applicable statutory and regulatory requirements.

**QA Manager**  
**Mark Francis**